USG
United Security Group

TRACKING EVERY MOVE

AL OTAIBA GROUP OF COMPANIES

Rashed Bin Khalaf Bin Ahmed Al Otaiba
Chairman

MESSAGE

I would like to congratulate the team of USG for their relentless work cadre since the day we have started. With over a decade of experience in the UAE, we have extended services for the welfare of the common man.

By the grace of God today, we have touched the zenith of prosperity and fame by practicing hard work, determination and dedication. I extend my sincere regards and reverence to all people who have benefited from USG and pray for their safe and secure life always.

Our focus is on providing quality and effective safety services so that you can move freely without any worries. Quality services is our benchmark that makes us standout amongst others. Finding cost-effective solutions to suit our customer's needs, we have always been on the forefront of introducing our systems and procedures that are unique and innovative. We will be continuing with our tradition of excellence for a safe and secure tomorrow... for everyone.

OUR VISION

To be one of the leading man-guarding security service providers in the U.A.E.

Ajith Menon
Secretary General to Board of Directors

OUR MISSION

To achieve our vision through quality services, bespoke solutions, professionalism and continued improvement in all our endeavors

Director

OUR OBJECTIVE

At USG, Our objective is to create, develop and implement sustainable service solutions. We are dedicated to achieving this by enhancing the employee and visitor environment, while creating exceptional value for our customers, our employees and the communities in which we work.

We encourage, support, and develop our people to deliver service excellence through customer focus and innovation, always looking for better ways of cost-effectively meeting our customers' needs

Lt.Colonel Abdulhakim Abdulla Banafa (Retd.)

Security Manager

OUR STRENGTH

UNITED SECURITY GROUP

OUR EMPLOYEES

We are a people business, and both our Board of Management and Senior Executive Team are skilled at encouraging, developing, and supporting our people to 'raise the bar' and achieve ever higher levels of service. At USG, we understand that the Security Guards are our ambassadors with the clients and we take care of them well. A dedicated Employee Welfare Officer assists the management to help our ambassadors help us grow.

OUR MANAGERS

Our Senior Executive Team is responsible for delivering our "Total Security Solutions" and for maintaining service excellence. By being given the space to develop their business areas, and yet holding close to our Mission and Values, our Executive Team are able to drive USG forward and achieve the highest levels of customer service and service development.

Our Senior Executive Team has a blend of both home grown expertise and skills brought in from the security industry. Highly skilled, our Senior Executives have the unique blend of customer & security experience and commercial acumen.

We deliver our services through our people. Our Senior Executive Team also has a high level of health and safety expertise, demonstrating that we take our responsibilities towards our people, and the environment in which they work very seriously.

OUR PARTNERSHIP WITH UST

USG fulfills all its client's technological needs through our sister company, United Security Technology (UST). With a vibrant team, UST complements USG in providing our clients synergized technological solutions.

LICENSED TO PROVIDE

- General Security Services
- Onshore & Offshore Security Services
- Bank Security Services
- Hospital Security Services
- Hotel Security Services
- CICPA Security Services
- Events Security Services

CROSS SECTION OF OUR SERVICE PROFILE

- Buildings, Offices and Reception
- Banks and Financial Institutions
- Educational Institutions/Schools/Colleges
- Real Estate/ Construction Industry
- Residential Apartments/ Villas
- Sports Complexes
- Logistics / Warehouses
- Oil Refinery / Terminals
- Supermarkets / Retail Outlets
- Manufacturing / Industries / Factories
- Shopping Malls and Retail Stores
- Hospitals and Health Care Facilities
- Residential and Gated Communities
- High Rise Condominiums
- Real Estate
- Hotels and Hospitality
- Events & Entertainment

ACTIVITIES

- Static Guarding
- Foot Patrolling
- Vehicular Patrolling
- Remote Monitoring
- Control Room And Help Desk Operations
- Life Guards
- Door Supervision
- Risk Management
- HSSEQ Reviews And Audits
- Events Security
- Access/egress Control
- Fire Prevention And Detection
- Intruder / Fire And Security Alarm Monitoring
- Visitor / Contractor Control
- Receptionist / Telephone Duties
- Loss Prevention
- Parking Management
- Crowd Control
- CCTV Operators

EQUIPMENT AND TECHNOLOGY

- Radios (Hand-held, Car-mounted Base Stations, Repeaters, Tetra)
- Vehicles (Cars, Golf Carts Segways, Bikes, Trikes And Quads)
- Vehicle Tracking Systems
- Guard Tour System (Tags And Tag Readers)
- Biometric Attendance and Access Control Systems
- CCTV Systems
- Metal Detectors (Walk-through And Hand Held)
- Traffic Wands, Cones
- IP Based Remote Monitoring Devices
- Security Cabins
- Security Tower Lights
- Hi-tech Control Room Screens

RECRUITMENT CRITERIA

COMPREHENSION TEST **PHYSICAL TESTS**

WRITTEN TESTS FACE2FACE INTERVIEW

EX MILITARY, POLICE OR PRIVATE SECURITY

PSYCHOMETRIC TESTS BACKGROUND CHECKS (If Required)

SOURCE COUNTRIES FOR HUMAN CAPITAL

ARABS : EGYPT, MORROCCO, SUDAN, MAURITANIA AND TUNISIA

ASIANS : INDIA, PAKISTAN, BANGLADESH, NEPAL, PHILIPINES AND SRILANKA

AFRICANS : UGANDA, KENYA, NIGERIA AND CAMEROON

TRAINING

- USG Induction Training at USG Training School
- HSE Training at USG Training School
- Basic Security Guard Training at NSI
- Basic Security Guard Training at Dubai Police Academy
- Supervisor/manager Training at Dubai Police Academy
- Annual Refresher Training at NSI
- Hotel Security Training at NSI
- Bank Security Traning at NSI
- Events Security Training at NSI
- Hospital Security Training at NSI
- Daily Global Security Threat Update Training
- Supervisors Training at NSI
- Managers And Supervisors Training at USG Training School
- Operational Workshops at USG Training School
- HABC Accredited First Aid Training
- HABC Accredited Fire-fighting Training
- Site Induction Training at Client Sites

VALUE ADDITIONS

- Dedicated Client Relations Officer
- Ability to provide up to 40 extra guards at short notice
- Provision of a Guard Tour System (GTS) for major sites no extra cost.
- Gap Analysis on Physical Security Threat Assessment.
- Vehicle Tracking System tracked by USG Control Room.
- Ability to provide IP Based Cameras, if required.
- 24 hour Command and Control Room with Toll Free Number
- Employee Motivation & Performance Based Incentives

DIFFERENTIATORS

- Excellent Span of Control resulting in high level of supervision on a daily basis.
- Conducting Specialized on-Site Training Program, on request.
- Contract Retention of over 90%.
- Excellent Employee Retention Rate in the Industry.
- Three ISO Certifications (9001, 14001 and 18001).
- Employee Award Program.
- Monthly Employee Meetings and Raffle winners' dinner with Management

USG OFFICE LOCATIONS

ABU DHABI (HEAD OFFICE)

Al Otaiba Tower, Suit # 1001, Hamdan Street
P.O. Box 47361, Abu Dhabi, U.A.E
Tel. +971 2 634 5311, Fax: +971 2 634 5377
www.uaeusg.com Email : enquiry@uaeusg.com

DUBAI

Single Business Tower, Suit # 401
Near Business Bay Metro Station
Sheikh Zayed Road, Dubai - UAE
Tel. +971 4 321 2153, Fax : +971 4 321 2154

FUJAIRAH

Opp. Fujairah Port, UASC Building
Khorfakkan Road, Fujairah
Tel. +971 9 223 0959, Fax : +971 9 223 0950

AL AIN

Al Otaiba Tower, Suit # M/204
Al Jahiliy, Al Ain, U.A.E.
Tel.: +971 3 761 0680, Fax: +971 3 761 0690

OTHER DIVISIONS OF AL OTAIBA GROUP

UNITED SECURITY TECHNOLOGY L.L.C

Hamdan Street, Al Otaiba Tower
7th Floor, Suit # 703
PO Box 46039
Tel-02 6313331, Fax-02 6313321
Email:- info@ust.ae
Website:- www.ust.ae

TRIZAC LIMOUSINE SERVICE LLC

Shop No-5, Plot No-6, M-33
Musaffah, Abu Dhabi, UAE
PO Box 46039
Tel: 02 4478501, Fax: 02 5593574
24/7 Call Centre: +971 2 5501383
Email:- www.trizaclimo.ae

AL SAAD PRINTING WORKS LLC

Shop No-367, Opp. Al Faheem Motors
Firdouse Store, Musaffah-3
Abu Dhabi, UAE
P.O.Box-48391
Tel: 02 6670341, Fax-02 6670352
Email:-alsaad77@eim.ae

ACCREDITATIONS

LICENSED BY

- PRIVATE SECURITY BUSINESS DEPARTMENT
- MINISTRY OF INTERIOR DEPARTMENT OF PROTECTIVE SYSTEMS, DUBAI POLICE

ISO CERTIFICATIONS

URS is a member of Registrar of Standards (Holdings) Ltd.

ISO 9001:2008
ISO 14001:2007
OHSAS 18001:2004

TESTIMONIALS

شركة أبوظبي الوطنية للفنادق
Abu Dhabi National Hotels

The Hotel, Tourism, Transport & Catering Group

10th March 2013
HRD/AMK.vi/L.074/2013

Mr. Ajith Menon
Secretary General to the Board of Directors
United Security Group LLC
P O Box 47361
Abu Dhabi - UAE

Dear Mr. Menon,

On behalf of the Abu Dhabi National Hotels, I am writing to express our ardent appreciation for the excellent security services providing to our company.

High levels of satisfaction have been expressed for the professionalism displayed by your reliable, well trained and pleasant staff.

We truly value and admire the same and look forward strong business ties with USG as we move ahead.

Sincerely,

Ali Mohamed Khouri
Director of HR Admin.

P. O. Box 2739
Abu Dhabi
United Arab Emirates
Phone : 555 3395 - (20 LINES)
Telefax : 555 9301
Telex : 23875 GULPIP EM
Offshore Base, Fabrication
Yard and Office at Mussafah
Industrial Area

GULF PIPING CO. W.L.L.
شركة الخليج للأنابيب ذ.م.م.

03 November 2013

Mr. Ajith Menon
Managing Director
USG – United Security Group
Al Otaiba Tower, Hamdan Street
Abu Dhabi, UAE

Subject : Letter of Appreciation

Dear Mr. Ajith,

This is in view of the timely response towards successfully apprehending and nabbing the group of lawless elements involved in the larceny case within IMCC.

We have taken note of the excellent efforts that your team had demonstrated; lead by your Operations Manager Mr. Mohammed Seemab, Security Supervisor Mr. Adnan Hussain Jannat and Security Guard Mr. Mohammad Zaashan, where they have exercised due diligence in taking full security measures that has lead to the larceners' crackdown in the company.

The Management is pleased with your teams' effort and we believe that your team will continue to exhibit the values of professionalism, dedication and commitment, essential to the Company's growth and progress. Hence, we extend our sincere appreciation, and recognition of your team's valuable contributions to the company

We are hoping for your continued efforts. Keep up the good work!

Yours faithfully,

For Gulf Piping Company W.L.L.

J. Mehio
Managing Director

Abu Dhabi local Registered company with a capital of Dh. 6,000,000 - Commercial Registration & Trading No. 1023092
E-mail : gpc@imcc.ae

نظام المراسلات الإلكتروني
Page 1 of 1

UNITED ARAB EMIRATES
MINISTRY OF INTERIOR
Private Security Business Department

دولة الإمارات العربية المتحدة
وزارة الداخلية
إدارة شركات الأمن الخاصة

الرقم : ١١٤٠ - ٨١٤/٣٠/١
التاريخ : ٢٠١٥/٠٢/١٦ م
الموافق : ٢٦/ربيع الثاني/١٤٣٦ هـ

السادة / شركة يونايتد سيكيوريتي جروب،،،، المحترمين
السلام عليكم ورحمة الله وبركاته،،،

الموضوع : تكريم حراس وموظفي امن بشركة يونايتد.

بالإشارة إلى كتابكم المؤرخ بتاريخ ١٢ /٢/ ٢٠١٥م

يطيب لنا أن نبعث لكم خالص التحية و التقدير،وتفيدكم علما وردا على كتابكم المشار إليه أعلاه فإننا نتقدم بتوجيه الشكر و الثناء في تكريم المتميزين لخلق بيئة تنافسية بين العاملين في الشركة.

للإطلاع واجراءاتكم،،،

وأقبلوا تحياتي،،،،

النقيب/
فيصل ابراهيم محمد احمد المغربي
مدير فرع ترخيص الشركات

http://ces.auh.police/prod/ECS_016.DOCUMENT_VIEWER
٢٠١٥/٠٢/١٧

AMERICAN COMMUNITY SCHOOL OF ABU DHABI

PO BOX 42114 ABU DHABI, UNITED ARAB EMIRATES • TEL 9782 681-5115 • FAX 9782 681-6006 • Web http://acs.ach.ae

January 31st, 2013

Ajith Menon
Secretary General to the Board of Directors
United Security Group LLC
P.O. Box 47361
Abu Dhabi – UAE

Dear Mr. Menon,

On behalf of the American Community School, I would like to take this opportunity and thank you for providing our school with your services since May 2009.

We appreciate the professionalism your esteemed company provides to our school. The men you provide to man our campus are reliable, well trained and pleasant.

Thank you,

Robert Gross
Superintendent

MSA A.C.S. IS FULLY ACCREDITED BY THE MIDDLE STATES ASSOCIATION OF COLLEGES AND SCHOOLS

Brightpoint Royal
www.brightpointroyal.ae
800 76 76

To Whom it may Concern,

It has been my pleasure to have United Security Group as our security provider for Brightpoint Royal Women's Hospital. From the beginning of our search for the right fit for this establishment, USG has surpassed all of our expectations. Since we are a women's hospital, we required that a majority of our security forces also be female. USG conducted an exhaustive search for just the right people, with the right training. During the interview process, we were allowed to meet each candidate and choose only the very best. This process turned out to be much easier than we had anticipated because they were all the very best. I think this shows an exceptional understanding of both their needs and ours. The Supervisory support provided by USG has been top notch, and again, has made our job in administering this contract very easy. We highly recommend to anyone looking for security services to give USG a chance. We're confident, that like us, you won't be disappointed.

Gary Lane
Operations Manager
Brightpoint Royal Women's Hospital
Abu Dhabi, UAE
971025082025

Brightpoint Royal
www.brightpointroyal.ae
800 76 76

Certificate of Appreciation

This certificate is presented to

Mr. Mohammed Waqqas Yonis _ID 2777

In appreciation of his performance and cooperation

during the period of his service to Al-Seddeeq Private School

for the year 2014-2015

School Principal

PRIVATE SECURITY BUSINESS DEPARTMENT		DEPARTMENT OF PROTECTIVE SYSTEMS
Trained By	Licensed By	Licensed By
NSI	PSBD / PSBLS	DPS

STATIC GUARDING
FOOT PATROLLING
VEHICULAR PATROLLING
REMOTE MONITORING CONTROL ROOM HELP DESK OPERATIONS LIFE GUARDS DOOR SUPERVISION RISK MANAGEMENT HSSEQ REVIEWS AND AUDITS EVENTS SECURITY
ACCESS/EGRESS CONTROL
FIRE PREVENTION INTRUDER DETECTION / FIRE AND SECURITY ALARM MONITORING VISITOR / CONTRACTOR CONTROL RECEPTIONIST / TELEPHONE DUTIES LOSS PREVENTION
PARKING MANAGEMENT
CROWD CONTROL
CCTV OPERATORS

P.O. Box : 47361, Abu Dhabi-U.A.E.,
Tel: +971 2 634 5311, Fax: +971 2 634 5377
Email: enquiry@uaeusg.com, Website: www.uaeusg.com

مركز أبوظبي للأعمال
Abu Dhabi Business Center

عام زايد
YEAR OF ZAYED

دائرة التنمية الاقتصادية
DEPARTMENT OF ECONOMIC DEVELOPMENT

Commercial License

رخصة تجارية

License No	: CN-1098955	:	رقم الرخصة
ADCCI No	: 225114	:	عضوية الغرفة
Establishment Card MOHRE	: 590730	:	بطاقة المنشأة وزارة الموارد البشرية والتوطين
Legal Form	: Sole Proprietorship L.L.C.	: شركة الشخص الواحد ذ م م	الشكل القانوني
Trade Name	: United Security Group Owned By Rashed Khalaf Ahmed Al Otaiba - Sole Proprietorship L.L.C.	: يونايتد سيكيورتي جروب لمالكها راشد خلف احمد العتيبة - شركة الشخص الواحد ذ م م	الإسم التجاري
Establishment Date	: 12/02/2007	:	تاريخ تأسيس المنشأة
Issue Date	: 30/01/2018	:	تاريخ الإصدار
Expiry Date	: 29/01/2019	:	تاريخ الإنتهاء

الصلة Role	الجنسية Nationality	الملاك / الشركاء Owners / Partners	الرمز No.
مالك Owner	الإمارات العربية المتحدة United Arab Emirates	راشد خلف احمد خلف العتيبة . .	41291449

Commercial Activities : الأنشطة التجارية :

- Onshore And Offshore Oil And Gas Fields And Facilities Services - خدمات حقول ومنشآت النفط والغاز البرية والبحرية
- Public security guarding services) 8010001(- خدمات الحراسة الأمنية العامة

Address : العنوان : أبو ظبي - شارع حمدان بن محمد - بناية خلف بن احمد العتيبه,

تشهد غرفة أبوظبي بموجب القانون رقم 27 لعام 2005 بأن المنشأة المذكورة أعلاه قد سجلت لدينا

Abu Dhabi Chamber certifies that the above mentioned establishment has been registered in accordance with the law No.27 of 2005

وثيقة معتمدة وصادرة بدون توقيع أو ختم من دائرة التنمية الإقتصادية - أبوظبي. للتحقق من صحة البيانات الواردة في الرخصة يرجاء زيارة الموقع http://www.ded.abudhabi.ae

Approved document issued without signature or stamp by the Department of Economic Development - Abu Dhabi. To verify the license kindly visit http://www.ded.abudhabi.ae

This Document is Considered As Commercial Register

تعتبر هذه الوثيقة بمثابة سجل تجاري

غرفة أبوظبي
ABU DHABI CHAMBER

UNITED ARAB EMIRATES
MINISTRY OF INTERIOR
HH THE MINISTER'S OFFICE GEN. SECRETARIAT
GEN. DIRECTORATE FOR SECURITY SUPPORT

الإمارات العربية المتحدة
وزارة الداخلية
الأمانة العامة لمكتب سمو الوزير
الإدارة العامة للإسناد الأمني

إدارة تنظيم شركات الأمن الخاصة

رخصة أمنية
SECURITY LICENSE

We certify that

يونايتد سيكيوريتي جروب ذ.م.م
UNITED SECURITY GROUP LLC

نشهد بأن

Is Hereby Licensed For

الحراسة الامنية العامة
GENERAL SECURITY

مصرح له بممارسة نشاط

License No: 28645
Issue Date: 20-12-2017
Expiry Date: 20-12-2019

رقم الرخصة: 28645
تاريخ الإصدار: 2017-12-20
تاريخ انتهاء: 2019-12-20

إدارة تنظيم شركات الأمن الخاصة
Private Security Firms Regularity Dept.

PSBD-QP-10-LF-20

حكومة دبي
GOVERNMENT OF DUBAI

مؤسسة تنظيم الصناعة الأمنية
SECURITY INDUSTRY REGULATORY AGENCY

eVerification No. : 96152503
Pass Code : 939F95C6

التاريخ : 24/12/2017
المرجع : SSP20171224 2953

شهادة تسجيل
Registration Certificate

License Information

License No. : 603536
Date of Issue : 26/11/2007
Date of Expire : 25/11/2018

بيانات الرخصة

رقم الرخصة : 603536
تاريخ الاصدار : 26/11/2007
تاريخ الانتهاء : 25/11/2018

Company Information

Trade Name : UNITED SECURITY GROUP (LLC) BR OF DUBAI
Legal Type : Branch of a Dubai-based Company

بيانات المنشأة

الاسم التجاري : يونايتد سيكيوريتي جروب (ش.ذ.م.م) فرع دبي
الشكل القانوني : فرع شركة مقرها دبي

Licence Activity

Guards Property Services
Party Security and Private Guarding Services

نشاط الرخصة

خدمات حراسة الأبنية
خدمات امن الحفلات وتامين الحراسة الخصوصية

License Detail

License Owner : Rashed Khalaf Ahmed Khalaf Al Otaiba
Nationality : United Arab Emirates

تفاصيل الرخصة

صاحب الترخيص: Rashed Khalaf Ahmed Khalaf Al Otaiba
الجنسية : الأمارات العربية المتحدة

P.O. Box : 236772 : صندوق البريد Fax No. : +971-4-3212154 : فاكس Tel No. : +971-4-3212153 : هاتف

Notes:
- You have to renew this license annually.
- This License is not considered as trade license and any changes or additions will abandon it.

ملاحظات:
- يرجى تجديد هذه الرخصة سنويا
- هذا الترخيص لا يعتبر ترخيص تجاري وأي كشط أو تغيير أو اضافة فيه يلغيه

Printed Date: 24/12/2017 13:31:25

تاريخ الطباعة : 24/12/2017 13:31:25

System generated certificate does not require signature

وثيقة صادرة ومعتمدة من النظام ولا تتطلب توقيع.

To verify the content of this certificate visit: https://portal.dps.ae/web/Registration/DocumentVerification and enter the eVerification No. and Pass code.

sira.gov.ae
+971 4 7023 666 +971 4 7023 555 info@sira.gov.ae ص.ب: 30306, دبي